

Barnes Lake Veterinary Center

Client Code of Conduct

Barnes Lake Veterinary Center seeks to provide a safe and welcoming environment that promotes good behavior, trust and respect for living things. Please note that the following bad behaviors will not be tolerated by Barnes Lake Veterinary Center (or via social media) toward our staff, other clients, or their pets.

- **Verbal abuse, malicious or harmful comments, profanity**
- **Harassment, disrespect, threats or intimidation of any kind**
- **Discriminatory comments or actions of any kind**
- **Unruly/uncontrollable pets that threaten a person or another pet**
- **Visitors who are suspected of being intoxicated in any way**
- **Failure to comply with a request to leash, muzzle or restrain your pet**
- **Refusal to vaccinate your pet(s) according to Act 2013-65 the Pennsylvania RABIES PREVENTION AND CONTROL IN DOMESTIC ANIMALS AND WILDLIFE ACT - OMNIBUS AMENDMENTS**

Should the behavior of any person or pet become a problem, we reserve the right to discontinue services immediately and you will be asked to leave. Please understand that we hope this policy is never needed but that we will enforce take any steps required to maintain the safety of our visitors and law-enforcement will be called if necessary.

We sincerely appreciate your business and Thank You for your cooperation.